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Exam : IBM 000-R09

Title : IBM SurePOS 300 Model 33x Technical Professional

1. Which is a standard feature on the SurePOS 300 Models 330 and 33H?

- A. An internal CD-ROM drive
- B. Wireless integrated support for LAN 802.11 b/g via mini PCI
- C. An industry standard half-size PCI slot
- D. Three-track MSR
- E. Hand-held scanner

Answer: C

2. A customer is considering purchasing the SurePOS 300 model 33H to replace their existing competitive POS equipment. They ask if they will be able to reuse their existing powered RS-232 POS devices. How should the sales specialist reply?

- A. The SurePOS 300 model 33H does not support powered RS-232 devices.
- B. The SurePOS 300 model 33H can support four powered RS-232 devices.
- C. The SurePOS 300 model 33H can support six powered RS-232 devices.
- D. The SurePOS 300 model 33H supports one 24-volt and two 12-volt powered RS-232 devices.

Answer: B

3. Which of the following BEST describes "Knowledgebase"?

- A. A paper-based newsletter that contains articles and technical updates on IBM products
- B. A searchable online database that lists the titles of articles authored by actual users of IBM products
- C. An electronic online newsletter that contains technical articles, questions and answers, and hints and tips on IBM products

D. A searchable online database that contains technical articles, questions and answers, and hints and tips on IBM products

Answer: D

4. What is the Ready for IBM Retail Store Innovations program?

A. An education program on IBM Retail Store Solutions products

B. A point-of-sale installation service from IBM Global Services

C. A software compatibility testing and marketing program

D. A help desk service from IBM PartnerWorld

Answer: C

5. How many RS-232 serial ports are available on the SurePOS 300 Models 330 and 33H?

A. One standard RS-232 port and two powered RS-232 ports

B. Two standard RS-232 ports and two powered RS-232 ports

C. Two standard RS-232 ports and four powered RS-232 ports

D. Four standard RS-232 ports and two powered RS-232 ports

Answer: C

6. Which of the following products should NOT be used to clean the touch panel surface of a SurePOS 500 series?

A. Isopropyl Alcohol

B. Mild liquid glass cleaner

C. Chloride

D. Water

Answer: C

7. What PC ports are available on the back panel of all SurePOS 721, 741, and 781 models?

A. Two serial, one SVGA video, keyboard, mouse, three audio, two PC USB

B. Two serial, one parallel, one SVGA video, keyboard, mouse, three audio, two PC USB

C. Two serial, one parallel, one DVI-I video, keyboard, mouse, three audio, two PC USB

D. Two serial, one DVI-I video, keyboard, mouse, three audio, two PC USB

Answer: B

8. Which SurePOS 500 Series model offers the option of a CompactFlash card in place of a hard drive?

A. Model 533

B. Model 543

C. Model 553

D. Model 563

Answer: A

9. Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

A. One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.

B. One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.

C. Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.

D. Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

Answer: C

10. IBM developed and patented its own IBM Retail Dirt for which of the following tests?

A. Power line disturbance test

B. Electromagnetic emissions test

C. Environmental conditions test

D. Electrostatic discharge test

Answer: C

11. What is the standard warranty period of the IBM Anyplace Kiosk?

- A. 1 year from date of purchase
- B. 3 years from date of purchase
- C. 5 years from date of purchase
- D. 90 days from date of purchase

Answer: A

12. Which of the following BEST describes IBM Director?

- A. A product that enables all networking, including the LAN, WAN and Wireless
- B. A product that enables a user to manage all aspects of their infrastructure, including software applications, networking and hardware
- C. A product that sets the priority of software execution, thereby directing the operations of the SurePOS 300
- D. A product that allows a user to control access to all devices and programs associated with the SurePOS 300

Answer: B

13. What is Ready for IBM Retail Store Innovations?

- A. It is a program open to technical support personnel where they can practice troubleshooting IBM hardware.
- B. It is an IBM internship program where technical personnel can gain some industry experience.
- C. It is a program where IBM Software and Hardware Vendors can test their solutions on specific IBM retail system configurations.
- D. It is an IBM learning lab open to qualified resellers where they can practice configuring IBM retail systems.

Answer: C

14. To accommodate more peripherals, each SurePOS 5x3 model includes which of the following?

- A. Five RS-232 ports (2 powered)
- B. Three cash drawer ports
- C. Eight USB ports (2 powered)
- D. Two PCI slots

Answer: C

15. The IBM Anyplace Kiosk is tested for electrostatic discharge of up to what voltage?

- A. 5,000 volts
- B. 10,000 volts
- C. 15,000 volts
- D. 20,000 volts

Answer: C

16. What utility is available with the SurePOS 500 Series to warn the operator if areas of the touch screen become blocked?

- A. Screen Interference Monitor
- B. Blocked Beam Monitor
- C. Beep on Touch Monitor
- D. Infrared Screen Mapping Monitor

Answer: B

17. Where can IBM personnel and Business Partners obtain e-Config?

- A. IBM personnel should go to w3.viewblue.ibm.com
- B. Business Partners should go to the PartnerWorld Web site
- C. Both IBM personnel and Business Partners should go to www.viewblue.com
- D. Both IBM personnel and Business Partners should go to rss.ibm.order.com
- E. IBM personnel should go to www.ibm.com/solutions/retail/store

Answer: AB

18. When a SurePOS 5x1 terminal is replaced with a SurePOS 5x3 terminal, all the peripherals can be transferred directly to the new SurePOS 5x3 terminal except which of the following?

- A. MSR and Integrated Display
- B. Receipt printers that connect through a USB port
- C. Pole Display
- D. Receipt printers that connect through the parallel port

Answer: A

19. How has the infrared touchscreen technology improved with the introduction of the IBM Anyplace Kiosk?

- A. The infrared LED grid is overlaid onto the improved resistive touch display.
- B. The infrared LED grid is overlaid onto the improved capacitive touch display.
- C. The LED components are smaller, allowing a dense grid and increased sensitivity.
- D. The LED components are larger, allowing a dense grid and increased sensitivity.

Answer: C

20. A customer ordered their SurePOS 500 Series systems with the CompactFlash option. They are considering a new application which will require a hard disk drive. Which of the following options does the customer have?

- A. Remove the CompactFlash module and enable the existing standard hard drive.
- B. Leave the CompactFlash module in place and install a hard disk drive.
- C. Disable the CompactFlash module and enable the existing standard hard disk drive.
- D. Remove the CompactFlash module and install a hard disk drive.

Answer: D

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