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### **HP HP Openview Servicecenter 6.x**



**Practice Exam:** HP0-286

**Exam Number/Code:** HP0-286

**Exam Name:** HP Openview Servicecenter 6.x

**Questions and Answers:** 75 Q&As

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Exam : HP HP0-286

Title : HP Openview Servicecenter 6.x

1. How are ServiceCenter server port allocations made?

A.one port is used for the initial client request and then a new port is required for each client request

B.the same port number is used for each client session

C.a separate port number is used for each client session

D.one port is used for the initial client request and then a new port for each client session is required

Answer: D

2. Which reports should be run if the system stops responding? Select THREE.

A.scenter -capturestats

B.scenter -reportlocks

C.scenter -reportshm

D.scenter -reportdiagnostics

E.scenter -systemstatus

F.scenter -reportsem

Answer: BCF

3. What report shows the semaphores for the shared memory categories?

A.scenter -reportshm

B.scenter -reportsem

C.scenter -reportlic

D.scenter -reportlocks

Answer: B

4. What record defines the initial application that displays when an operator logs in?

- A.User
- B.Operator
- C.Security
- D.Startup

Answer: B

5. Which process would most likely help a company prevent unplanned IT service disruptions?

- A.Incident Management
- B.Problem Management
- C.Service Level Management
- D.Change Management

Answer: D

6. How many connections are established from your ServiceCenter Server to your relational database?

- A.1 per ServiceCenter listener
- B.1 per process - foreground or background
- C.1 per user process only
- D.1 per ServiceCenter table

Answer: B

7. What are two optional components of a ServiceCenter installation. Select TWO.

- A.Web Clients
- B.Windows Clients
- C.ServiceCenter Server
- D.Database Tier
- E.Help Server

Answer: AE

8. What processes does ServiceCenter provide out-of-the-box?

- A.Discovery
- B.ITIL aligned
- C.Asset Lifecycle Management
- D.Framework

Answer: B

9. What two features are exclusive to the Web client? Select TWO.

- A.export lists to text file
- B.accessibility support
- C.Spellchecker
- D.multi-platform client support
- E.load/unload client side

Answer: BD

10. What are two features/benefits of using the Help Server? Select TWO.

- A.The Help server can replace individual Windows client help installations
- B.The Help server decreases the size of the help file
- C.The Help server can be used to deploy tailored versions of ServiceCenter documentation
- D.The Help server is the only way to access the online help

Answer: AC

11. Where would you find information on how to scale an environment for 450 concurrent users on Oracle using HP-UX?

- A.On the Web Site in the compatibility matrix
- B.In the Knowledge Base in the Basic Server Sizing Worksheet

- C.In the document Installation Guide for HP-UX"
- D.In the document Database Conversion and RDBMS Support"

Answer: B

12. Which method will allow you to retrieve version information about the binary and application levels?

- A.Select "Version Information" from the Help menu
- B.Issue the "scenter -version" command from the RUN directory
- C.Select "About ServiceCenter Client" from the Help menu
- D.Select the "Version Information" button on the Information tab in the "Administration" section

Answer: D

13. What is the maximum size of a P4 file system?

- A.2 GB total
- B.2 GB per physical file
- C.2 GB per pool
- D.2 GB per table

Answer: B

14. What two steps are required to publish a Web Service from ServiceCenter? Select TWO.

- A.add or edit the extaccess record for the table to publish
- B.write a program that invokes the Web Service
- C.modify the dbdict record for the table to publish
- D.purchase the required license option

Answer: AD

15. What statement accurately describes Load Manager?

- A.Load Manager is a mandatory tool for all ServiceCenter instances
- B.Load Manager can only run on systems completely converted to a relational database
- C.ServiceCenter systems in a load-managed environment have to be on the same server
- D.Each load-managed instance has to have its own authorization code

Answer: B

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